



Grievance Redressal / Escalation-Matrix

Details of Designation	Contact Person Name	Address	Contact No.	Email Id	Working hours when complainant can call
Customer Care	Ms. Juhi Oza	Unit No. 101, 1 st Floor, Simba Tower, CTS No. 67-A/1, Village Dindoshi, Goregaon, Mumbai – 400063	9967363584	support@epsilonmoneyim.com	09:30 am to 06:30 pm
Senior Investment Adviser (PAI)	Mr. Nirmal Chaudhari	Unit No. 101, 1 st Floor, Simba Tower, CTS No. 67-A/1, Village Dindoshi, Goregaon, Mumbai – 400063	9146320869	nirmal@epsilonmoneyim.com	09:30 am to 06:30 pm
Compliance Officer	Ms. Diksha Vaish	Unit No. 101, 1 st Floor, Simba Tower, CTS No. 67-A/1, Village Dindoshi, Goregaon, Mumbai – 400063	9140073211	diksha@epsilonmoneyim.com	09:30 am to 06:30 pm
Principal Officer	Mr. Siddharth Alok	Unit No. 101, 1 st Floor, Simba Tower, CTS No. 67-A/1, Village Dindoshi, Goregaon, Mumbai – 400063	7870597912	siddharth@epsilonmoneyim.com	09:30 am to 06:30 pm